

Primal.Ik

Refund Policy

Thank you for choosing **Primal.Ik** as your online education provider. We value your satisfaction and strive to provide you with the best online experience possible. If, for any reason, you are not completely satisfied with your online streams, we are here to help.

Refunds

In the institution, once you have made a payment, a refund **cannot** be done. But in case you have paid an extra amount other than the required payment, we are ready to refund.

Exchanges

If you expect to change the payments made to one online course to another, you are advised to contact us.

Non-Returnable Fees

Your registration fee to a course or an advanced payment made for a course is **non-returnable**.

Previous Program Payment

You are responsible for the payments made to watch previous programs.

Processing Time

If a refund is to be made, it will be processed within **7 business days** after we receive your complaint. Please note that it may take additional time for the refund to appear in your account, depending on your payment provider.

Contact Us

If you have any questions or concerns regarding our refund policy, please contact us. We are ready to assist you and ensure your online learning experience with us is enjoyable and hassle-free.